

# Horizon Cable

## Setup Information

[www.horizoncable.com](http://www.horizoncable.com)

1(800) 352-8156 – Modem Tech Support

1(888) 883-9251 – Horizon Sales Office

### DNS Settings

This is the information you may need to set up your Horizon Cable Internet connection. Please use the DNS numbers associated with your region.

Novato Area:	Primary – 12.149.128.9 Secondary – 69.60.160.196
Point Reyes:	Primary – 72.164.173.199 Secondary – 69.60.160.196
Stinson Beach:	Primary – 72.164.146.9 Secondary – 69.60.160.196

Enter this information when prompted for a primary and a secondary DNS server when initially setting up your Horizon Cable Internet connection. You can also leave your computer's DNS settings "disabled" and your computer should detect this information automatically.

### Email Settings

Incoming mail server:	pop.horizoncable.com
Outgoing mail server:	smtp.horizoncable.com

After changing your mail account settings, you will also want to make sure that your connection is set to use a LAN connection or at least only connect to a dial up account when the LAN connection cannot be found. You can add email accounts or change passwords by calling our office or going to the Control Panel section of our web site.

### Web Mail

You can access your email at any time from any computer with internet access. Simply log on to our web site ([www.horizoncable.com](http://www.horizoncable.com)), click on the mail button and then enter your user name (primary horizon email) and password. These messages will remain on the server until downloaded on your regular computer connected to Horizon's high-speed internet service.

For additional information, access our web site ([www.horizoncable.com](http://www.horizoncable.com)) and click on the Technical Support tab in the top right corner of the page or check for information on [www.24hoursupport.com](http://www.24hoursupport.com)

Your can also contact our 24/7 Technical Support at 1(800) 352-8156.

