

HORIZON CABLE TV INC.

INTERNET AGREEMENT & PRIVACY POLICY

INTRODUCTION

By using this Internet service ("Service") or by establishing an account, you agree to be bound by this Agreement and to use the Service in compliance with this Agreement, our Acceptable Use Policy and all other use policies (collectively, the "Terms of Service"). If you do not agree to the Terms of Service, including any future revisions, you may not use the Service, and if you have an account you must terminate it as provided herein. We, your Internet service provider ("ISP"), reserve the right to revise the Terms of Service and you accept sole responsibility for periodically reviewing them for any and all changes. Your continued use of this Service following the posting of any revisions to the Terms of Service constitutes your acceptance of those revisions.

1. SUBSCRIBER OBLIGATIONS

(A) End users establishing an account with the ISP ("Customer") must be at least 18 years old.

(B) Customer must (i) provide ISP with accurate and complete billing information including legal name, address, telephone number, and credit card/billing, and (ii) report to ISP all changes to this information within 30 days of the change. Customers are responsible for all charges to their account.

(C) ISP will bill Customer in advance on a monthly basis for all Service charges and fees arising under the Agreement. Customer shall make payment to ISP for all invoiced amounts within (30) days after the date of the invoice. Any amounts not paid to ISP within such period will be considered past due. If a Service commencement date is not the first day of a billing period, Customer's next monthly invoice shall include a pro rated charge for the Service, from the date of installation to the first day of the new billing. ISP is not responsible for any charges or expenses (overdrawn accounts, exceeding credit card limits, etc.) resulting from charges billed by ISP.

(D) Subject to applicable law, you must notify us of any billing errors within sixty (60) days of the date on which the error occurred.

(E) Any undisputed payment not made when due will be subject to a reasonable late charge not to exceed the highest rate allowed by law on the unpaid invoice. ISP's acceptance of partial payments shall not constitute a waiver of ISP's right to collect the full balance owing, and ISP reserves the right to determine the manner in which partial payments are applied to the invoice.

(F) Delinquent accounts may be suspended or canceled at ISP's sole discretion; however, charges will continue to accrue until the account is canceled. ISP may bill an additional charge to reinstate a suspended account.

(G) If Customer's account is delinquent, ISP may refer the account to a collection agency that may pursue collection of the past due amount and/or ISP equipment customer fails to return in accordance with the Agreement. If ISP is required to use a collection agency or attorney to collect any amount owed by Customer, or any unreturned ISP equipment, Customer agrees to pay all reasonable costs of collection or other action.

2. MINORS

We are committed to complying with the Children's Online Privacy Protection Act. Accordingly, if you are under the age of 13, you are not authorized to provide us with personally identifying information, and we will not use any such information in our database collection activities. We appreciate your cooperation with this federally mandated requirement. Protecting children's privacy is especially important to us. It is our policy to comply with the Children's Online Privacy Protection Act of 1998 and all other applicable laws. ISP recommends that children ask a parent for permission before sending personal information to ISP, or to anyone else online.

3. CUSTOMER'S ACCOUNT, PASSWORD AND SECURITY

Customer's receive a user name, password and account designation upon registration. You and members of your household are the only authorized users of your ISP account and must comply with this Agreement. You must keep your password confidential so that no one else may access the Service through your account. You must notify ISP within 24 hours of discovering any unauthorized use of your account.

Using a personal/residential account for high volume or commercial use (e.g., revenue generation, advertising, etc.) is prohibited. Email accounts exceeding 50MB in size may, at ISP's discretion, be transferred to a compressed temporary file or storage. ISP may delete the temporary file from the server 60 days after notifying you. Any Member Web site exceeding 20MB of disk space or 250MB of data transfer will be billed for excess usage. You may establish a commercial or high-volume account by subscribing to a higher level package available through ISP.

Usernames, passwords and email addresses are ISP's property and ISP may alter or replace them at any time.

4. DELIVERY OF SERVICES

Speed

ISP makes no representation regarding the speed of the Services other than the placement by ISP of maximum speeds on Services ordered. Service speeds are caps and approximate and maximum burstable speeds only. Speeds may vary and may be slower than Customer expects at times.

ISP Equipment

ISP equipment is and shall remain the property of ISP regardless of where installed within the Service location. At any time, ISP may remove or change ISP equipment in its sole discretion in connection with providing the Service. Customer shall not move, rearrange, disconnect, remove, attempt to repair, or otherwise tamper with any ISP equipment or permit others to do so, and shall not use the ISP equipment for any purpose other than that authorized by the Agreement. Customer is responsible for damage to, or loss of, ISP equipment caused by its acts or omissions, and its noncompliance with this section, or fire, theft or other casualty at the Service location.

Customer-Provided or Purchased Equipment

ISP shall have no obligation to install, operate, or maintain customer provided equipment. Customer alone shall be responsible for providing maintenance, repair, operation and replacement of all wire,

equipment and cable facilities on the Customer's side of the demarcation point. The demarcation point for a Service location is determined as follows: (a) if ISP provides the cable modem, the demarcation point shall be the first Ethernet port on the cable modem to which the Customer's network or computer is connected; or (b) if Customer provides the cable modem, the demarcation point shall be the coaxial input connector to the cable modem. All Customer-provided equipment and wiring that Customer uses in connection with the Service must be fully compatible with the Service. Customer shall be responsible for the payment of all charges for troubleshooting, maintenance or repairs attempted or performed by ISPs employees or authorized contractors when the Service difficulty or trouble report results from Customer equipment beyond the demarcation point. Customer is also responsible for all troubleshooting and repair charges for coaxial cable outlet wiring not installed by, or in anyway altered by anyone other than, ISP employees.

5. MONITORING THE SERVICE

ISP has no obligation to monitor the Service, but may do so and may disclose information regarding the use of the Service for any reason if ISP, in its sole discretion, believes that it is reasonable to do so, including but not limited to: satisfy laws, regulations, or governmental or legal requests; operate the Service properly; or protect itself and its Subscribers. Please see our Acceptable Use Policy. ISP may immediately remove your material or information from ISP's servers, in whole or in part, which ISP, in its sole and absolute discretion, determines to infringe another's property rights or to violate our Acceptable Use Policy.

6. DISCLAIMER OF WARRANTIES

EXCEPT FOR CERTAIN PRODUCTS AND SERVICE SPECIFICALLY IDENTIFIED AS BEING OFFERED BY ISP, ISP DOES NOT CONTROL ANY MATERIALS, INFORMATION, PRODUCTS, OR SERVICE ON THE INTERNET. THE INTERNET CONTAINS UNEDITED MATERIALS, SOME OF WHICH ARE SEXUALLY EXPLICIT OR MAY BE OFFENSIVE TO YOU. ISP HAS NO CONTROL OVER AND ACCEPTS NO RESPONSIBILITY FOR SUCH MATERIALS. YOU ASSUME FULL RESPONSIBILITY AND RISK FOR USE OF THE SERVICE AND THE INTERNET AND ARE SOLELY RESPONSIBLE FOR EVALUATING THE ACCURACY, COMPLETENESS, AND USEFULNESS OF ALL SERVICE, PRODUCTS, AND OTHER INFORMATION, AND THE QUALITY AND MERCHANTABILITY OF ALL MERCHANDISE PROVIDED THROUGH THE SERVICE OR THE INTERNET. THE SERVICE IS PROVIDED ON AN "AS IS" AND "AS AVAILABLE" BASIS. ISP DOES NOT WARRANT THAT THE SERVICE WILL BE UNINTERRUPTED, ERROR-FREE OR FREE OF VIRUSES, OR OTHER HARMFUL COMPONENTS. ISP MAKES NO EXPRESS WARRANTIES AND WAIVES ALL IMPLIED WARRANTIES INCLUDING, BUT NOT LIMITED TO, WARRANTIES OF TITLE, NON-INFRINGEMENT, MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE REGARDING ANY MERCHANDISE, INFORMATION OR SERVICE PROVIDED THROUGH ISP OR THE INTERNET GENERALLY. NO ADVICE OR INFORMATION GIVEN BY ISP OR ITS REPRESENTATIVES SHALL CREATE A WARRANTY.

7. LIMITATION OF LIABILITY

UNDER NO CIRCUMSTANCES SHALL ISP, EMPLOYEES, SUBSIDIARIES, ITS LICENSORS OR ANY UNDERLYING SERVICE PROVIDER BE LIABLE FOR ANY COSTS OR DAMAGES ARISING DIRECTLY OR INDIRECTLY FROM YOUR USE OR INABILITY TO USE THE SERVICE OR THE INTERNET INCLUDING ANY INDIRECT, INCIDENTAL, EXEMPLARY, MULTIPLE, SPECIAL, PUNITIVE, OR CONSEQUENTIAL DAMAGES. THIS LIMITATION APPLIES WHETHER THE ALLEGED LIABILITY IS BASED ON CONTRACT, TORT, NEGLIGENCE, STRICT LIABILITY, OR ANY OTHER BASIS, EVEN IF ISP HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGE. BECAUSE SOME JURISDICTIONS DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, ISP'S LIABILITY IN SUCH JURISDICTIONS SHALL BE LIMITED TO THE EXTENT PERMITTED BY LAW.

8. INDEMNIFICATION

Upon a request by ISP, you agree to defend, indemnify, and hold harmless ISP and its subsidiary and other affiliated companies, and their employees, contractors, officers, and directors from all liabilities, claims, and expenses, including attorney's fees, that arise from your use or misuse of this service. ISP reserves the right, at its own expense, to assume the exclusive defense and control of any matter otherwise subject to indemnification by you, in which event you will cooperate with ISP in asserting any available defenses.

9. WEBSITE USAGE and OTHER WEB SITES

The Service may provide, or third parties may provide, links to other World Wide Web sites or resources. Because ISP has no control over such sites and resources, you acknowledge and agree that ISP is not responsible for the availability of such external sites or resources, and does not endorse and is not responsible or liable for any content, advertising, products, or other materials on or available from such sites or resources. You further acknowledge and agree that ISP shall not be responsible or liable, directly or indirectly, for any damage or loss caused or alleged to be caused by or in connection with use of or reliance on any such content, goods or services available on or through any such site or resource.

Some portions of the Website are made available for the free exchange of ideas by participants and are not regularly monitored nor moderated by ISP. ISP assumes no responsibility and makes no warranty that it will undertake to screen or remove such material. You agree to hold ISP harmless from all claims based upon the materials posted by others. Also, in exchange for availing yourself of the opportunity to upload or provide information to this site and any associated chat rooms or discussion areas, you will indemnify ISP from any claims made by third parties regarding the material that you provide. Personal information posted by you to the Website is posted at your own risk. ISP will have no liability arising from use of that information. You shall not use the Website to distribute or publish any advertising of goods or services, solicitations for funds, or other commercial messages. You agree that you will not post, upload or otherwise introduce a virus or other harmful code onto the Website.

Your posting of material on the Website or providing material to ISP to use on the Website, will be deemed to be a grant by you to ISP of a perpetual, non-revocable, worldwide, non-exclusive license to the material to include the material on the Website and to reproduce, publish, distribute, perform, display, and transmit the material and to prepare derivative works as reasonably necessary to do so, and you waive all rights of attribution and integrity with respect to the material.

10. TERM OF AGREEMENT

Continued use of the Service constitutes acceptance of this Agreement and any future versions. If you are dissatisfied with the Service or any related terms, conditions, rules, policies, guidelines, or practices, your sole and exclusive remedy is to discontinue using the Service and, if you are a Customer, to terminate your account.

11. TERMINATION

ISP reserves the right, in its sole discretion, to terminate your account, your password and your use of the Service, with or without notice. You may terminate your account at any time and for any reason by providing notice of intent to terminate to ISP by:

(A) Telephone calls directed to Customer Service.

(B) Registered or certified mail, return receipt requested addressed to ISP.

Email termination of your basic Internet access account will not be accepted.

If your account included space on ISP's servers, anything stored on this space will be deleted upon termination. This Agreement shall survive termination of the Service.

12. THIRD PARTY BENEFICIARY

YOU AGREE THAT ANY UNDERLYING SERVICE PROVIDER OF ISP'S SERVICE IS A THIRD-PARTY BENEFICIARY OF THIS AGREEMENT AND AS SUCH IS ENTITLED TO ALL THE RIGHTS AND PROTECTIONS AFFORDED BY THIS AGREEMENT TO ISP DESCRIBED HEREIN.

13. MISCELLANEOUS

This Agreement, the Acceptable Use Policy, ISP's other user policies posted on ISP's website or in printed materials and subscriber work orders constitute the entire agreement between you and ISP with respect to your use of the Service.

ISP may revise, amend, or modify this Agreement, the Acceptable Use Policy and any other user policies, at any time and in any manner. Any revision, amendment, or modification will be effective immediately after ISP posts it on its website.

This Agreement is governed by the law of the state in which ISP operates its main office without regard to conflict of law provisions. The federal and state courts located in said state alone have jurisdiction over all disputes arising out of or related to this Agreement and the Service. You consent to the personal jurisdiction of such courts sitting in said state with respect to such matters or otherwise between you and ISP, and waive your rights to removal or consent to removal.